

Privacy Policy for Balkan Perl Tour Operator

Introduction

Your privacy is of utmost importance to us at Balkan Perl Tour Operator. We are committed to ensuring the confidentiality and security of your personal information before, during, and after your travels with us. This policy outlines how we manage, protect, and use your data in accordance with relevant privacy laws, including the General Data Protection Regulation (GDPR).

Information Collection and Use

What Information We Collect

We collect only the information necessary to deliver our services effectively. This may include:

- Personal details such as name, contact information, and passport details.
- Payment information for processing transactions.
- Travel preferences and special requirements.

How We Collect Information

Information is collected through various means including:

- Directly from you via booking forms, emails, and phone calls.
- Automatically through our website via cookies and other tracking technologies.

Data Access and Security

Who Has Access to Your Information

Access to your personal data is restricted to authorized employees who are trained in the proper handling of customer information. These employees are bound by strict confidentiality agreements.

Protecting Your Information

We employ a range of technical and organizational measures to protect your data:

- Internally: Electronic data is stored in a secure database with restricted access. Printed documents are kept in a locked filing system and shredded when no longer needed.
- Externally: We use encrypted connections for online transactions and data transfers.

Data Retention and Disposal

We retain your personal data only as long as necessary to fulfill the purposes for which it was collected. Typically, data is kept for a maximum of one year, unless longer retention is required by law. After this period, personal data is securely deleted or destroyed.

User Rights and Policy Updates

Your Rights

You have the right to:

- Access your personal data held by us.
- Request correction of inaccurate data.
- Request deletion of your data from our database.
- Object to or restrict the processing of your data.

Policy Changes

We may update this privacy policy from time to time. Any changes will be communicated to you via our website or email. Continued use of our services after such changes signifies your acceptance of the updated policy.

Compliance with Local Laws

We comply with all relevant local and international privacy laws, ensuring your data is handled legally and ethically at all times.

Contact Us

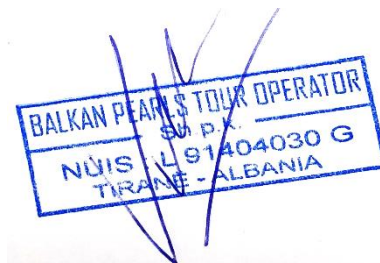
If you have any questions or concerns about this privacy policy or how your data is handled, please contact us at:

Balkan Perl Tour Operator

Email: agent@balkanperls.com

Your trust is important to us, and we are committed to safeguarding your privacy and ensuring a secure and enjoyable travel experience.

Signed by: **Vilma META**



Trust us on your trip in Balkan!

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